

# CNE Total Care Business Services



## Hassel-Free IT

Some good marketing text here that will cause people to continue to read the rest of the page. Don't get too technical, because the services are outlined below. Just let the reader know that we are dedicated to serving them through all of our great business solutions. General information and summarization is a good thing to have here. If, necessary, we can change the heading to reflect the paragraph. However, I recommend deciding on a heading before writing the paragraph and not working backwards.

### Servers & Networks

- Windows NT/2000/2003 Server support and proactive maintenance.
- Troubleshooting any alert that arises while monitoring systems.
- Weekly check for viruses and event logs to identify problems and troubleshoot them.
- Check and patch-up all security holes and verify data backup.
- Management of all Hubs, Switches and other network devices.

### Desktop Support

- Regularly deploy patches and update virus definitions.
- Perform desktop tunings like Defrag, Scandisk, Paging file optimizations, bottlenecks etc.
- Deploy updates to software and service packs.
- Support for Microsoft off the shelf products and third-party applications.
- Extend end-user technical support.

### Security Management

- Proactive firewall maintenance and troubleshooting when problem arises.
- Maintain logs of intrusion tempts from outside influences.
- Continuous filtering for bugs, Spyware, Malware and other threats.
- Proactive monitoring of e-mails for spam and viruses before they can affect the system.

### Back-Up (BDR)

- Fast Recovery for files and email
- Virtualization of failed servers decreasing downtime from days to hours
- Up to 120 GB of offsite storage, insuring data security and meeting regulations
- Built-in archiving to rid yourself of costly tapes, offsite storage facilities and downtime while waiting on restores.
- 24x7x365 monitoring and management insuring data integrity

### Preventative Maintenance

- Text
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- Text
- Text

### Business Continuity

- Power Generators
- Technology: PC's Intel Servers, Tape Drives, Printers, and Fax Machines
- Space: Office space complete with desks and chairs
- Connectivity: Satellite for voice and internet access

### Lease/Rental Services

- Text
- Text
- Text
- Text

### Marketing Solutions

- Domain Registration
- Hosting Service
- Web Design & Deveolpment
- Graphic Design: logos, business cards, advertisements, flyers, mailers, and custom work
- Desktop Publishing
- Document & Image Scanning
- Printing Prep & Consultation



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